

# VoIP News Net

VoIP News and Analysis, VoIP Service Provider Reviews and Internet Phone Industry Trends.

## S&H Solutions turns to VoIP for hurricane preparation

In late 2005, Hurricane Wilma placed S&H Solutions in a difficult business operating situation. The S&H Solutions corporate headquarters building, in Delray Beach, Florida, was temporarily condemned. The building had experienced extensive water-damage and other hurricane-induced issues. To ensure minimal risk of losing expensive technology and resources, S&H Solutions had to temporarily relocate business to a new building location.

As the 2006 Hurricane Season approaches (beginning June 1st, 2006), S&H Solutions has spent the last several months preparing its operations in order that weather events do not compromise daily operations. One critical business service, sometimes overlooked in business operations, is telephone services. When faced with any abrupt and unplanned relocation or temporary offsite operations move, it is necessary to find the quickest, most cost-effective way to restore or temporarily move **telephone service**.

As S&H Solutions had learned from last year's hurricane season, changes in landline phone service -- including the ability to provide temporary services -- can be cumbersome, slow, and inflexible when switching hundreds of corporate numbers. S&H Solutions is now well prepared for extreme conditions. After surveying its provider options, S&H Solutions has selected TelCove to provide VoIP phone services. "TelCove was local, flexible, and very enthusiastic about helping us. They are able to provide a variety of temporary service supports, as well as providing us with immediate **VoIP service**. This is exactly what we need," stated Steve Ritacco, CTO, S&H Solutions.

Mr. Ritacco continued, "S&H Solutions' **TelCove VoIP phone service** has also added flexibility and has reduced unnecessary internal costs and complications. In fact, when the need arose for additional redundant high speed connectivity, S&H Solutions again chose TelCove. As new connectivity needs arise, S&H now considers TelCove a preferred provider."